



## Release Notes

Account Updater, Controlled Release Version

# EVO Account Updater

EVO Account Updater works to ensure that the card data on file is the most up to date and accurate, helping reduce merchant risk of losing revenue. This service will assist merchants in updating account information without the time-consuming task of reaching out to customers to manually update account information stored on file. By updating subscription tokens automatically, scaling and throttling account updates, creating efficient infrastructure for easy Wallet account management, and supporting Visa, MasterCard, and Discover card types, EVO Account Updater makes updating and keeping track of card data a Snap\*!

## New Features

### Managing Recurring Payment Account Information

Merchants now have the option to leverage the EVO Snap\* platform to manage part of, or the entire process of updating recurring payment account information.

#### **For merchants using the Snap\* Platform Subscription Service and Snap\* Tokenization:**

If the merchant is using the EVO Snap\* platform subscription service, the Snap\* Account Updater Internal Service is launched once a day to trigger a CMS query for wallet/subscription tokens for payments that are going to be processed ***within the next three days***. From that information, card data is assembled and then passed through the EVO Account Manager service to the supported card networks to check that the card data is valid. Finally, EVO sends back an encrypted response file containing the updated card information.

Some merchants use their own applications to handle their subscription or recurring payments processing, and thus can choose to use Snap\* tokenization as part of this processing.

#### **For merchants using Snap\* Tokenization Only and their own billing engine:**

If a merchant decides to use their own software application to manage recurring payments and use the Snap\* platform to support tokenization, the merchant application will compile a list of wallet/subscription tokens. The merchant will then pass those tokens to the Snap\* platform, which uses AMS to check that the tokens are accurate and up to date. Then, a file with the updated account data information is created, which the merchant application can retrieve.

### **For merchants storing Card Data and leveraging their own billing engine:**

If a merchant chooses to use neither the Snap\* platform subscription service nor Snap\* tokenization, the merchant can send the information for an account update request as a list of card data, which the Snap\* platform can process and return as a list of updated card data.

## **Important Information for Creating Merchant Profiles**

There are some important differences that need to be considered when setting up the merchant profile:

### **For Merchants Uploading Files to the Account Updater Service:**

- \* Merchants who are uploading files to Account Updater do not need to be enrolled in any of the three card brands (Visa, MasterCard, and Discover).
- \* The AU Submitter flag must be set to "true".
- \* The uploading merchant needs an AU Customer ID that is unique to that specific merchant.
- \* The AU Service ID must be set in the enrollments, but no other fields are required.

### **For Merchants in the Account Updater Upload File:**

- \* Merchants within the upload file must be enrolled in one of the three card brands (Visa, MasterCard, and Discover).
- \* The AU Submitter flag must be set to "false".
- \* Merchants within the upload file will not provide an AU Customer ID, but will be required to fill out all other enrollment fields.

## **Contact Us**

For questions regarding the information contained within this document, please visit the EVO Snap\* Support site at <http://www.evosnap.com/support/> or contact the EVO Snap\* Solutions Engineering team toll free at 1.844.386.7627 x 3 or by email [support@evosnap.com](mailto:support@evosnap.com).