EVO Gift Card

Response Codes

Response Codes

Action Codes Table (Response Codes)				Sandbox Trigger Values
Status Code	**StatusMessage**	**Description**	**NGT Approved**	To simulate a **Partial Approval** response, set StoredValueTransaction/PartialApprovalCapable = "Capable". The approved response amount will be $2.00 less than the requested amount and the IsPartialApproval flag will be "true".
0	UNKNOWN	UNKNOWN	NO	N/A
1	APPROVED	APPROVED OR COMPLETED SUCCESSFULLY	YES	Any values not listed here will return this response
2	CALL	REFER TO ISSUER (AMERICAN EXPRESS, DINERS, ETC.)	NO	*.03
3	CALL	TOUCHTONE CAPTURE, WON'T ROLL TO AN OPERATOR	NO	N/A
4	INVLD MERCH ID	INVALID MERCHANT ID	NO	*.04
5	PIC UP	AUTHORIZATION DECLINED	NO	*.05
6	DECLINE	AUTHORIZATION DECLINED	NO	*.07
7	REVERSED	REQUESTED TRANSACTION REVERSAL WAS SUCCESSFUL	YES	N/A
8	DECLINE-CV2 FAIL	RESPONSE FOR CVV2 FAILURE. DECLINED. (VISA)	NO	*.08
9	APP WITH ID	APPROVED WITH POSITIVE ID. HOST DOES NOT CAPTURE THIS TRANSACTION.	YES	N/A
10	INVLD REQUEST	ADMINISTRATIVE MESSAGE CONTAINS A SYNTAX ERROR	NO	N/A
11	INVLD AMOUNT	AMOUNT ENTERED IN INVALID.	NO	*.09
12	INVLD ACCT	ACCOUNT NUMBER DOES NOT PASS ISSUER'S EDIT CHECKS	NO	*.10
13	PLEASE RETRY	GATEWAY REQUESTS A RETRY	NO	*.11
14	INVLD EXP DATE	EXPIRATION DATE ENTERED IS INCORRECT	NO	*.12
15	PIN INVALID	INCORRECT PIN ENTERED	NO	*.13
16	SERV NOT ALLOWED	MERCHANT NOT SET UP FOR TRANSACTION CODE USED	NO	*.14
17	MAX PIN RETRIES	MAXIMUM PIN NUMBER ENTRY ATTEMPTS EXCEEDED	NO	*.15
18	AP DUPE	TRANSACTION ENTERED IS A DUPLICATE	NO	*.01 set TransactionCode = "Override" to get approval
19	NETWORK UNAVAIL	SYSTEM UNAVAILABLE	NO	*.16

20	INV ACCT MATCH	THE ACCOUNT NUMBER ENTERED DURING A VOID OR ADJUSTMENT TRANSACTION DOES NOT MATCH THE ACCOUNT NUMBER STORED IN THE HOST FOR THAT ITEM.	NO	N/A
21	INV AMT MATCH	THE AMOUNT ENTERED FOR A VOID OR ADJUSTMENT TRANSACTION DOES NOT MATCH THE AMOUNT STORED IN THE HOST FOR THAT ITEM.	NO	N/A
22	INV ITEM NUM	THE ITEM NUMBER ENTERED FOR A VOID OR ADJUSTMENT TRANSACTION IS INCORRECT	NO	N/A
23	ITEM VOIDED	AN ADJUSTMENT OR ITEM REVIEW WAS ATTEMPTED ON A TRANSACTION PREVIOUSLY VOIDED OR REVERSED.	NO	N/A
24	MUST BALANCE NOW	TERMINAL HAS NOT BEEN BALANCED WITHIN TIME SPECIFIED IN THE GLOBAL PAYMENTS MERCHANT MASTER FILE FOR THIS MERCHANT.	NO	N/A
25	USE DUP THEN BALBEFORE BALANCING.	TERMINAL HAS NOT BEEN BALANCED WITHIN TIME SPECIFIED IN THE GLOBAL PAYMENTS MERCHANT MASTER FILE FOR THIS MERCHANT, BUT MERCHANT IS SET UP TO PERFORM EXTRA TRANSACTIONS BEFORE BALANCING.	NO	N/A
26	NO DUP FOUND	OVERRIDE TRANSACTION IS ATTEMPTED ON A NON-DUPLICATED TRANSACTION.	NO	*.17
27	INVALID DATA	FORMAT OF THE TRANSACTION IS INCORRECT.	NO	*.18
28	NO TRANS FOUND	REVERSAL TRANSACTION IS ATTEMPTED ON A TRANSACTION THAT IS NOT IN THE OPEN BATCH ON THE HOST.	NO	N/A
29	AP NOT CAPTURED	APPROVED BUT NOT CAPTURED (APPLIES ONLY TO CREDIT TRANSACTIONS)	YES	N/A
30	AP AUTH-ONLY	APPROVED BUT THIS EDC MERCHANT IS NOT SET UP TO CAPTURE THIS CARD TYPE (APPLIES ONLY TO CREDIT TRANSACTIONS)	YES	N/A
31	INV BANK	ACQUIRING BANK ID ENTERED IS INCORRECT	NO	N/A
32	TRAN TYPE INVLD	TRANSACTION NOT SUPPORTED BY EFT NETWORK OR CARD ISSUER	NO	N/A
33	APPROVED	APPROVED DEBIT TRANSACTION	YES	N/A
34	DB UNAVAIL 02	GATEWAY IS DOWN	NO	*.19
35	DB UNAVAIL 03	GATEWAY LINK TIMED OUT	NO	N/A

36	DB UNAVAIL 04	GATEWAY CANNOT CONTACT EFT NETWORK OR EFT GROUP ID IS INCORRECT	NO	N/A
37	UNAUTH USER	MERCHANT IS NOT SETUP FOR DEBIT ON MERCHANT MASTER FILE.	NO	*.20
38	INVALID CARD	DEBIT NOT ON ISSUER FILE.	NO	*.21
39	ISSUER UNAVAIL	EFT NETWORK CANNOT CONTACT ISSUER	NO	N/A
40	INVALID POS CARD	CARD IS NOT ELIGIBLE FOR POS	NO	*.22
41	ACCT TYPE INVLD	TYPE OF ACCOUNT ENTERED CANNOT BE ACCESSED (CHECKING, SAVINGS, ETC.)	NO	*.23
42	INVALID PREFIX	NO SHARING ARRANGEMENT FOR THIS CARD	NO	N/A
43	INVALID FIID	GATEWAY FINANCIAL INSTITUTION ID NOT SET UP	NO	*.24
44	VERIFY XXXXXXXXX	MATCH ON SCAN FILE. XXXXXXXXX IS ROUTING/TRANSIT NUMBER ON THE NEGATIVE FILE.	NO	N/A
45	INVALID LIC	THE LICENSE OR ID NUMBER ENTERED DURING A CHECK AUTHORIZATION TRANSACTION IS INCORRECT	NO	N/A
46	EDC UNAVAILABLE	EDC APPLICATION DOWN, TRY LATER.	NO	N/A
47	DB UNAVAIL 01	DEBIT APPLICATION DOWN, TRY LATER.	NO	*.25
48	SCAN UNAVAILABLE	SCAN APPLICATION IS DOWN, TRY LATER	NO	N/A
49	EXCEEDS MAX AMT	EXCEEDS WITHDRAWAL AMOUNT LIMIT	NO	*.26
50	EXCEEDS MAX USES	EXCEEDS WITHDRAWAL FREQUENCY LIMIT	NO	*.27
51	OK	SUCCESSFUL SETTLEMENT - FINAL BLOCK	YES	N/A
52	INV ACQ REF DATA	ACQUIRER REFERENCE DATA DID NOT PASS FIELD DEFINITION EDITS AS SPECIFIED IN THE FIELD DESCRIPTIONS.	NO	*.28
53	INVALID BATCH	MERCHANT IS MARKED AS INACTIVE ON EDC.	NO	N/A
54	INV BATCH NBR	INVALID BATCH NUMBER.	NO	N/A
55	INV BAL/SETLDIFFERENCE.	TOTALS IN POS DEVICE DO NOT MATCH HOST TOTALS AND THERE ARE NO REVERSALS, OR POS TOTALS DO NOT AGREE WITH HOST TOTALS AND THE REVERSALS CANNOT ACCOUNT FOR THE DIFFERENCE.	NO	N/A
56	OK DB XXXX/XXXX	SETTLEMENT IS SUCCESSFUL, BUT	NO	N/A

		THE AMOUNT AND ITEM COUNT DO NOT MATCH THE TOTALS IN THE HOST.		
57	INV REF NO	INVALID REFERENCE NUMBER	NO	*.30
58	VOID ERROR	VOID ERROR	NO	N/A
59	REC NOT FOUND	RECORD NOT FOUND	NO	*.31
60	INV APP CODE	INVALID APPROVAL CODE	NO	*.32
101	CARD NOT FOUND	CARD NOT FOUND	NO	*.33
102	CARD NOT ACTIVE	CARD NOT ACTIVE	NO	*.35
103	CARD EXPIRED	CARD EXPIRED	NO	*.36
104	CAN NOT ACCEPT	CARD CAN NOT BE ACCEPTED BY THIS MERCHANT	NO	*.37
105	ALREADY ACTIVE	CARD IS ALREADY ACTIVATED	NO	*.39
106	NEGATIVE BAL	CARD NEGATIVE BALANCE	NO	*.29
107	CANNOT VOID	CANNOT VOID TRANSACTION	NO	N/A
108	ALREADY VOIDED	CARD TRANSACTION IS ALREADY VOIDED	NO	N/A
109	INVALID AUTH NO	INVALID AUTH NUMBER FOR VOID TRANSACTION	NO	N/A
110	NO AUTH NUMBER	NO AUTH NUMBER FOR VOID TRANSACTION	NO	N/A
111	INCORRECT DATA	INVALID DATA FOR VOID TRANSACTION	NO	N/A
112	SYSTEM ERROR	SYSTEM ERROR	NO	*.38
113	INVLD VOUCHER ID	INVALID VOUCHER ID	NO	N/A
114	INVALID EST ID	INVALID ESTABLISHMENT ID (FCS OR SE)	NO	*.40
115	LOST CARD	LOST CARD	NO	*.41
116	INSUF FUNDS	INSUFFICIENT FUNDS	NO	*.49
117	FRAUD RETURN CARD	FRAUD RETURN CARD	NO	*.42
118	VOUCHER EXPIRED	VOUCHER EXPIRED	NO	N/A
119	CARD DEACTIVATED	DEACTIVATED CARD	NO	*.43
120	INVLD MER NAME	INVALID MERCHANT NAME	NO	*.44
121	INVLD MER STREET	INVALID MERCHANT STREET ADDRESS	NO	*.45
122	INVLD MER CITY	INVALID MERCHANT CITY	NO	*.46
123	INVLD MER STATE	INVALID MERCHANT STATE	NO	*.47

124	INVLD MER ZIP	INVALID MERCHANT ZIP CODE	NO	*.48
125	INVLD MCC	INVALID MERCHANT CATEGORY CODE	NO	N/A
126	REFERRED	FOR MANUAL APPROVAL. MERCHANT MUST CALL CUSTOMER SERVICE FOR APPROVAL	NO	N/A
127	INVALID TERM ID	INVALID TERMINAL ID	NO	*.50
128	INACTIV TERM ID	INACTIVE TERMINAL ID	NO	*.51
129	INACTIV MER ID	INACTIVE MERCHANT ID	NO	*.52
130	INACTIV DIV ID	INACTIVE DIVISION ID	NO	*.53
131	INACTIV CLI ID	INACTIVE CLIENT ID	NO	*.54
132	PIN PAD CONFIG	PIN PAD CONFIGURATION ERROR, SEE CRYPTOCONFIG SETUP	NO	*.55
133	RESPONSE RESENT	TRANSACTION ENTERED IS A DUPLICATE. RESPONSE RESENT	NO	*.56
134	BATCH IS CLOSED	BATCH IS ALREADY CLOSED	NO	N/A
135	INVLD MER CFG	INVALID MERCHANT CONFIGURATION	NO	*.57